

Protect Cell Membership Plan Summary

1. Protect Cell Members will enjoy these outstanding benefits:
 - **ID Rescue/Identity Theft Consultation & Restoration** - If your identity falls into the wrong hands, we'll immediately connect you with the industry leader in Identity Theft Consultation & Restoration to help you quickly restore your identity and credit to pre-theft status.
 - **My Privacy Protect** powered by Reputation.com - My Privacy Protect provides you, as a Protect Cell Member, with an integrated privacy tool that finds your personal information on the internet. What is the internet saying about you? Find out with My Privacy Protect.
 - **Rewards Mall** – Enjoy an exclusive, personalized shopping experience with a network of over 30,000 merchants. Protect Cell Members are rewarded with better prices, points, daily Black Friday deals and VIP access to the newest, hard-to-get, and even already sold-out products. With all of the savings you could pay for your membership in no time.
 - **Fast Device Delivery** – If you need another device, to continue your wireless contract we'll get you one fast – real fast. With a hassle free call to our World Class Call Center you'll have another device in no time.
2. Duration of Membership
 - All your benefits will never expire during the term of your Membership. We will never cancel your Membership absent fraud or intentional wrongful acts.
3. Activation
 - Members pay a single enrollment fee upon purchasing their Membership for all of the benefits provided under the Membership, including the right to upgrade certain benefits to “premiere” status, obtain unlimited cost saving benefits through the rewards mall, and without limitation receive a Protect Cell Certified Device.
4. Cancellation of Membership - Guaranteed Satisfaction or your money back?
 - Your membership may be cancelled at any time for any reason. You will receive a full refund if you cancel within 30 days and a prorated refund thereafter provided you have not requested and received a Protect Cell Certified Device. To cancel the Membership contact Protect Cell at the number provided.

Protect Cell Membership Plan Summary, continued

5. Stay in Touch Guarantee

- You're stuck in your wireless contract for two years and without your device you are stuck. With Protect Cell, however, you will never be out of touch. With your membership you obtain the right to receive a Protect Cell Certified Device. At your request we will provide you a Protect Cell Certified Device as long as your Original Device is not eligible for replacement or repair under the original manufacturer's warranty. Your use of the Protect Cell Certified Device extends up to 24 months allowing you to continue your wireless contract and avoid having to purchase an expensive new device or paying the wireless carrier's early termination fee. The Membership is not a service contract, warranty or plan of insurance.
- You are eligible to receive a Protect Cell Certified Device immediately if you purchased your plan on the same day you activated your device. If you did not purchase your Membership at the time of activation, you are eligible for your Protect Cell Certified Device after 30 days.
- Protect Cell will attempt to provide you a Protect Cell Certified Device to use with similar style and features as the Original Device. Protect Cell cannot guarantee the same color as the Original Device.
- If the Protect Cell Certified Device requires a home charger that is different from the charger associated with the Original Unit, Protect Cell will provide a home charger with the Protect Cell Certified Device.
- Upon expiration of the Plan, the Member will be contacted regarding certain options related to the Plan, which may include discounted fees for renewal for the Plan, return of the device for recycling, or purchase of the Protect Cell Certified Device.

6. Request a Protect Cell Certified Device

- Visit our website www.protectcell.com or call us at 877.775.3274.
- To process your request for a Protect Cell Certified Device under the Working Device Guarantee you will be charged a shipping, handling and administrative fee as follows:

	1 st Event	2 nd Event*
Standard	\$40	\$80
Smart	\$70	\$120
Premium	\$150	\$200

*Fee does not increase after the 2nd Event.