

## M2M

### EXTENDED SERVICE PROTECTION

# PROTECTCELL'S EXTENDED SERVICE PLANS CAN ADD SUBSTANTIAL BENEFITS TO M2M DEVICES

The World of M2M is expanding at a rapid rate as new devices and uses for them change the way data is transferred. **ProtectCELL**® has developed an Extended Service Plan that extends the performance of the devices beyond the manufacturer's warranty.

What Is a **ProtectCELL** Extended Service Plan?

M2M covered devices will be repaired or replaced to their standard operating condition should the products fail to perform due to normal wear and tear, mechanical or electrical failure, accidental damage from handling or a defect in either materials or workmanship. Coverages extend the life of the device for up to 5 years.

#### ADDITIONAL DETAILS:

- » All **ProtectCELL** M2M Extended service plans are backed by an A rated Insurance Carrier providing peace of mind to purchasers
- » US Based Call Centers handle inbound calls to assist in the claims process
- » US Based Fulfillment Centers provide rapid repair replacement
- » Power Surge Protection and No Lemon Guarantee\* are included in the coverage

#### HOW DOES IT WORK:

- » Partner will receive a welcome kit from **ProtectCELL**
- » Access passwords to the **ProtectCELL** M2M Portal will be provided
- » Sales Training can be scheduled
- » Check the SKU list to ensure the devices needing coverage are on the list
- » If not, **ProtectCELL** will review additional devices for inclusion
- » Once a plan is sold, simply add the plan via the portal

#### SUPPORT:

**ProtectCELL** offers an M2M portal to our partners. Terms and conditions, welcome letters, training support and device lists and pricing are among the contents available on the site.

#### CALL TODAY TO FIND OUT MORE INFORMATION ABOUT THIS DYNAMIC PROGRAM.

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